# Naples Clear Solutions

## Walkthrough questionnaire

Your pre-walkthrough questionnaire.

Client (optional): _____ Date: _____

Location (optional): _____

1. Which service do you need: residential cleaning, post-construction cleanup, vacation rental cleaning, event cleanup, deep cleans, move-in move-out cleans, or commercial cleaning?

2. What is the approximate square footage, and how many rooms, bathrooms, and floors are included?

3. How would you describe the current condition, and when was the last professional clean?

4. Which areas need the most attention, and what are your top priorities?

5. Are there delicate surfaces, special-care instructions, product preferences, allergies, or sensitivities to consider?

6. What would you like included, and are there any rooms, items, or tasks to leave untouched?

7. Will people or pets be present, and are there access or building requirements to plan for? Please do not share keys or security codes here.

8. What days and times work best, and would you prefer a one-time or recurring service?

9. Is there a move, guest arrival, event, or other deadline we should plan around?

10. Will water and electricity be available, and what should we know about parking, stairs, or elevators?

11. What would a beautifully cared-for space look and feel like to you after the clean?

12. Is there anything else you would like us to know or discuss during the walkthrough?

13. Would you like to share a few photos or a short video of your space before the walkthrough? You are welcome to email or text them so Gina can see the space ahead of time; there is no need to tidy up first.

Notes:

Pricing follows an in-person walkthrough to assess condition; no online prices. Your walkthrough is confirmed once Gina approves your request.